

### ***Deposit-Cancellation Policy:***

#### **Reservation Guarantee Deposit:**

A credit card deposit equal to the registration charges for your first night is required to guarantee a reservation. The deposit is charged when the reservation is made.

#### **Cancellation Requirements for Deposit Refund:**

If unable to honor your reservation, you must cancel **prior** to these deadlines:

- RV/Tent: 48 hours – Notify KOA by 4pm two days prior to arrival date
- Kabin/Kottage/Lodge: 7 days – Notify KOA 7 days prior to arrival date (\$25 fee)
- Holidays and any minimum night stays: 7 days – Notify KOA 7 days prior to arrival date

Cancellations made after these deadlines will forfeit the deposit amount.

#### **Payment Types:**

For your convenience, we accept Visa, Mastercard, Travelers Checks with proper identification and cash at check in. Checks are accepted 14 days prior to arrival.

**No checks accepted at check in.**

#### **Cancellation Charges:**

A \$10.00 cancellation fee is charged for cancellations made prior to deadlines above.

Cancellations after deadline will result in forfeiture of the total deposit. Holiday weekends or special events that require a minimum stay, along with KOA Kottage and Lodge reservations may have special deposit and cancellation requirements.

#### **Campground Cancellation Policy:**

Holidays and any minimum night stays: cancellation deadline is 7 days prior to arrival.

Lodge cancellation fee is \$25.00 for cancellations made prior to deadline. Cancellations after deadline will result in forfeiture of the total deposit.

***Camping is an outdoor experience;  
therefore, we do not give refunds due to discomforts of nature.***

#### **Pet Policy:**

Dayton Tall Timbers Resort KOA is pet friendly and we welcome our four-legged travelers. To insure the enjoyment of all of our guests we ask that all travelers with pets abide by these rules:

- Any dog showing aggressive or unfriendly behavior is not welcome. You and your pet will be asked to find other accommodations
- Due to our insurance policy we are unable to accept the following breeds in our campground: Pit Bulls and Pit Bull mixes, Rottweilers and Dobermans
- No pets are allowed inside or around Kabins/Kottages/Lodges
- All dogs are required to be under the control and visual observation of their owner at all times

- A 6' leash rule is in effect whenever the animal is outside. No dog is to be left tied up and unattended
- Uncontrollable barking is not permitted at any time
- Service dogs of any breed are welcome – these animals must follow leash rules and may not exhibit aggressive behavior